

# Guided Research: Intelligent Contextual Task Support for Mails

Simon Bönisch, 02.11.2018, Final Presentation

sebis

Chair of Software Engineering for Business Information Systems (sebis) Faculty of Informatics Technische Universität München wwwmatthes.in.tum.de

### Outline



Identifying and Tracking Tasks in E-Mails

**Challenges and Requirements** 

Tool Comparison

Proposed Solution: Intelligent Contextual Mail

**Technical Details** 

Conclusion

## **Identifying Tasks in E-Mails**

### First Example – Mail

Von John Doe <john.doe@connecare.eu>

Betreff [STHI] Upcoming Dallas Meeting

An Mich

Hi all,

in about 20 days (on 29.10.2018) we'll have the review meeting in Dallas, so let me start to organize the work.

For your convenience, I'm sending again the agenda of the meeting (the same that we'll follow during the rehearsal meeting the day before). Please revise the list of participants and send me any change. You can seek help from Georges Prettjohn if needed. Please consider submitting journey subsidies if you qualify for those.

◆ Antworten → Weiterleiten 🔄 Archivieren 🍐 Junk 🛇 Löschen

Mehr 🔻

You can ask to prepare the presentation according to the template that I'm sending (it's based on MS4 with comments to change it for the other MSs).

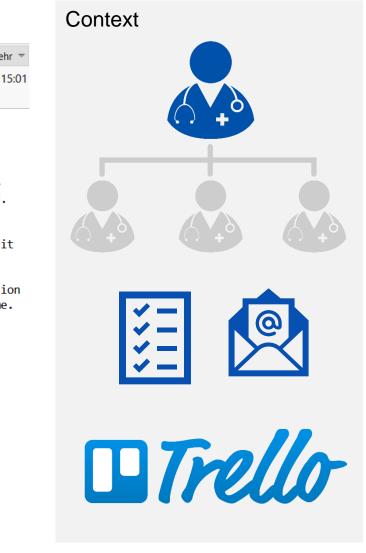
Leaders have also to coordinate their work with the rest of involved partners to have all the material concerning the MS. To better organize all the work and to give time to everybody to review the work and send feedback, please send the presentation by 18.10.2018 I'll send you back feedback and requests of changes (if any) to give you time to update the presentation ontime.

Do not hesitate to contact me in case of doubts or need of more information, thanks for you cooperation and see you soon!

John

\_ \_ \_ John Doe

Project Coordinator TUM, Munich +49 89 123 456 789



## **Identifying Tasks in E-Mails**

### First Example – Tasks highlighted

Von John Doe <john.doe@connecare.eu>

Betreff [STHI] Upcoming Dallas Meeting

An Mich

Hi all,

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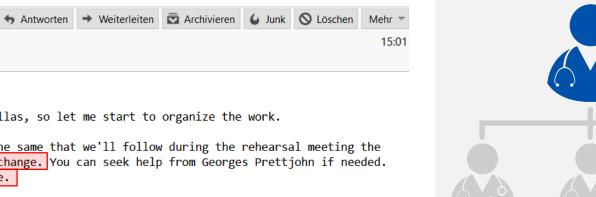
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Context



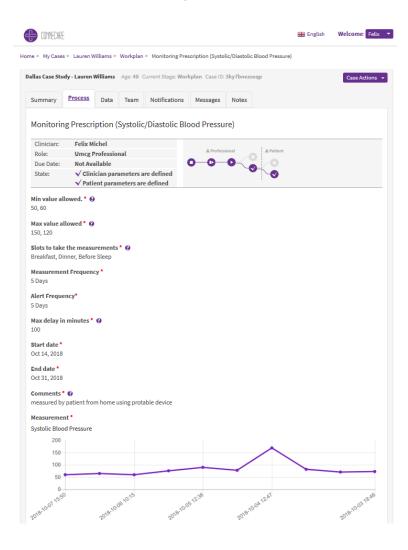


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## **Tracking Tasks in E-Mails**

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### Second Example – E-Mail and Case Details



← Antworten → Weiterleit	ten 🛱 Archivieren	6 Junk	🛇 Löschen	Mehr 🔻
Von James Reed <james.reed@external.comp< th=""><th>any.com&gt;</th><th></th><th></th><th></th></james.reed@external.comp<>	any.com>			
Betreff Re: Unsure about peak in blood pressu	re measurements			21:44
An Mich				
Hi Simon,				^
well, to sum things up, I don't				lems
or post-operational issues regar	ding the patie	nt in qu	lestion.	

or post-operational issues regarding the patient in question. These personal monitors for home use are just a little finicky when it comes to environmental conditions and electromagnetic interferences. Nothing to worry about in principle.

To be sure however and to account for the extra complications that you described, I would suggest to enlongen the blood pressure monitoring by at least two weeks.

It's little effort, especially for you and the hospital and that way we completely eliminate the possibility of something serious that we are currently overlooking.

Hope I could help, Best wishes,

James

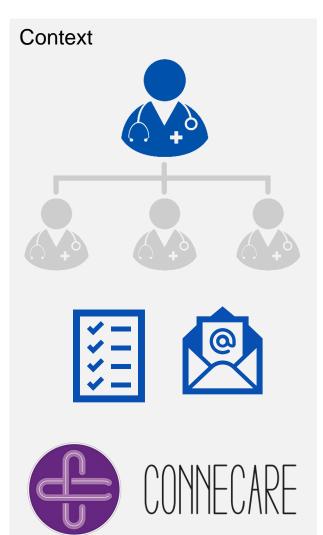
On 25.10.18 at 21:33 Simon wrote: Hi James,

thanks for the advice. I had already thought of something like that but I was really unsure as I am lacking experience with these kinds of devices.

v

So you think we can just ignore the whole incident?

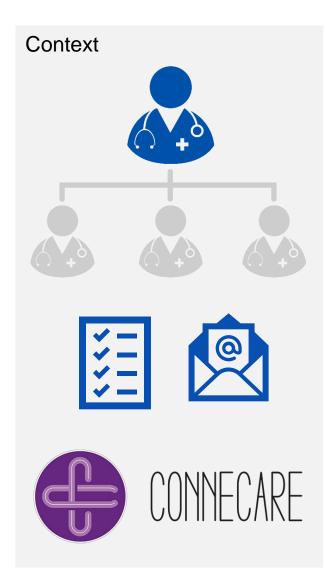
Thanks again,



## **Tracking Tasks in E-Mails**

### Second Example – Case Management Overview

lome > My Cases						
Search	Q					
Case Name 🗸	State -	Patient	Case Owner	Notifications	Messages	#Tasks
Dallas Case Study	5 minutes ago	Sarah Tylor (29)	Felix Michel			2
Dallas Case Study	3 days ago	Emily Jones (37)	Felix Michel			0
Dallas Case Study	3 days ago	Michael Johnson (41)	Felix Michel			0
Dallas Case Study	3 days ago	Christopher Wilson (22)	Felix Michel			0
Dallas Case Study	3 days ago	Lauren Williams (48)	Felix Michel			0
Dallas Case Study	6 days ago	James Davis (24)	Felix Michel			0
Dallas Case Study	6 days ago	David Brown (61)	Felix Michel			1
Dallas Case Study	6 days ago	William Moore (34)	Felix Michel			1
Dallas Case Study	7 days ago	Joshua Smith (37)	Felix Michel			0
Dallas Case Study	7 days ago	Ashley Brown (42)	Felix Michel			0
Dallas Case Study	10 days ago	Nicole Wilson (56)	Felix Michel		$\mathbf{\times}$	0



## Challenges



1. Information is un- or semi-structured

2. Isolated solutions for specific problems

3. Proprietary licenses lead to vendor lock-ins

# тлп

## Requirements

### 1. Information is un- or semi-structured

- [R1] Information extraction
- [R1.1] Extraction of well-known entities
- [R1.2] Processing of natural language
- [R1.3] Support for user-defined detection patterns
- [R1.4] Annotation of extracted data in initial text
- 2. Isolated solutions for specific problems
  - [R2] Third party integration
  - [R1.1] Integration of core features of third party system
  - [R1.2] Multi-provider support
  - [R1.3] Data updates through third party systems
  - [R1.4] Task-mail linkage
- 3. Proprietary licenses lead to vendor lock-ins

### [R3] Open source license



		Information Extraction (R1)			Third Party Integration (R2)				Open		
Category	Tool	Extraction from structured data	Processing of natural language	Support for user-defined patterns	Annotation of extracted data in initial text	Integration of external system	Multi-provider support	Updates through third party system	Task-mail linkage	Source License (R3)	Reference
	Outlook (+Plugins)	$\bigcirc$ ( $ullet$ )	$\bigcirc$ ( $\bigcirc$ )	$\bigcirc$ ( $ullet$ )	$\bigcirc$ ( $\bigcirc$ )	$\bigcirc$ ( $ullet$ )	$\bigcirc$ ( $ullet$ )	$\bigcirc$ ( $ullet$ )	$\mathbf{O}\left(\mathbf{O} ight)$	$\bigcirc$ ( $\bigcirc$ )	outlook.live.com/owa
Established Mail Clients	Thunderbird (+Plugins)	$\bigcirc$ ( $\bigcirc$ )	$\bigcirc$ ( $\bigcirc$ )	$\bigcirc$ ( $\bigcirc$ )	$\bigcirc$ ( $\bigcirc$ )	$\bigcirc$ ( $\bigcirc$ )	$\bigcirc$ ( $ullet$ )	$\bigcirc$ ( $\bigcirc$ )	$\bigcirc$ ( $\bigcirc$ )	● (●)	www.thunderbird.net
	Gmail (+Integrations)	$igodoldsymbol{igo$	$igodoldsymbol{igodoldsymbol{eta}}(igodoldsymbol{eta})$	$\bigcirc$ ( $\bigcirc$ )	$\bigcirc$ ( $\bigcirc$ )	$\bigcirc$ ( $ullet$ )	$\bigcirc$ ( $ullet$ )	$\bigcirc$ ( $ullet$ )	$\bigcirc$ ( $\bigcirc$ )	$\bigcirc$ ( $\bigcirc$ )	mail.google.com/mail
<b>F</b> (	Newton	0	0	0	0	O	•	•	O	0	newtonhq.com
Emergent Mail Clients	hiri	0	0	0	0	0	0	0	•	0	www.hiri.com
	Mailbird	0	0	0	$\bigcirc$	•	•	•	$\bigcirc$	0	www.getmailbird.com
Enterprise	Zoho One	0	0	0	0	0	•	0	0	0	www.zoho.com/mail
Management	Pega Platform	•	•	•	0	0	0	0	$\bigcirc$	0	www.pega.com
Platforms	Asana	0	0	0	$\bigcirc$	•	•	•	$\bigcirc$	0	asana.com
Automation Platforms	Zapier (+Integrations)	$igodoldsymbol{ imes}(igodoldsymbol{ imes})$	$\bigcirc$ ( $ullet$ )	$igodoldsymbol{igodoldsymbol{eta}}(igodoldsymbol{eta})$	$\bigcirc$ ( $\bigcirc$ )	$\mathbf{O}\left(\mathbf{O} ight)$	$igodoldsymbol{ imes}(igodoldsymbol{ imes})$	$\bigcirc$ ( $\bigcirc$ )	$\bigcirc$ ( $\bigcirc$ )	$\bigcirc$ ( $\bigcirc$ )	zapier.com
	Parseur	●	0	•	0	O	•	0	0	0	parseur.com
	Parserr	•	0	•	0	Ð	•	0	0	0	parserr.com
Intelligent C	ontextual Mail (ICM)	•	•	•	•	•	•	•	•	•	icm.in.tum.de

*Legend:*  $\bullet$  = *completely supported,*  $\bullet$  = *partly supported,*  $\bigcirc$  = *not supported,* 



**Established Mail Clients** 

- Exist for multiple years
- · Widely used around the world
- Advanced e-mail functionality
- Native task management
- Full-fledged plugin system
- Outlook
   Business-grade mail client with high spread
   and high usage

### Thunderbird

Free and open-source mail client with rather classic orientation

Gmail

Free but proprietary mail client & server targeted at personal use

	Dutlook	ոսոder- rd	Gmail
Requirement	0	μïα	Ċ
1.1 Extraction from structured data	○(●)	O(O)	●(●)
1.2 Processing of natural language	O(O)	O(O)	$igodoldsymbol{(igodoldsymbol{)})}$
1.3 Support for user-defined patterns	○(●)	O(O)	O(O)
1.4 Annotation of extracted data in input	O(O)	O(O)	O(O)
2.1 Integration of external system	○(●)	O(O)	○(●)
2.2 Multi-provider support	○(●)	○(●)	○(●)
2.3 Updates through third party system	○(●)	O(O)	○(●)
2.4 Task-mail-linkage	●(●)	○(●)	$\mathbb{O}(\mathbb{O})$
3 Open source license	O(O)	●(●)	O(O)



**Emergent Mail Clients** 

- Released in the last years
- Functional improvements
- Modernized user experience
- Emphasize third party integrations
- Integrations mostly developed in-house

### Newton

Platform independent mail client emulating look and feel of a messenger app

### • hiri

Business-oriented mail client with collaboration features for the Microsoft universe

#### Mailbird

Highly customizable mail client with highest count of third party integrations

Deguirement	Newton	hiri	Mailbird
Requirement	Z	٢	Σ
1.1 Extraction from structured data	0	0	0
1.2 Processing of natural language	0	0	0
1.3 Support for user-defined patterns	0	0	0
1.4 Annotation of extracted data in input	0	0	0
2.1 Integration of external system	D	0	•
2.2 Multi-provider support	•	0	●
2.3 Updates through third party system	•	0	•
2.4 Task-mail-linkage	D		0
3 Open source license	0	0	0



**Enterprise Management Platforms** 

- For managing and controlling businesses
- Bundles of multiple specialized modules
- Third party integrations for non-native functionality
- Often serve as central hub

#### Zoho One

Suite of ~40 integrated applications with third party integrations for otherwise missing functionality

### Pega Platform

Case Management Platform designed as a base for quickly developing own business applications

#### Asana

Single application more focused on managing projects with distributed teams

Requirement	Zoho One	Pega Platform	Asana
1.1 Extraction from structured data	0		0
1.2 Processing of natural language	0		0
1.3 Support for user-defined patterns	0		0
1.4 Annotation of extracted data in input	0	0	0
2.1 Integration of external system	●	0	•
2.2 Multi-provider support	$\bullet$	0	•
2.3 Updates through third party system	●	0	•
2.4 Task-mail-linkage	0	0	0
3 Open source license	0	0	0



Automation Platforms

- For automation of repeatable processes
- Integrate arbitrary external systems by standardized means
- Backend-Tool, UI only for configuration
- Often triggered by (external) events

### Zapier

Wide-spread automation platform with good integration support and native email parser

### Parseur

Mainly rule-based email parser that features simple UI to enable configuration by nontechnical users

### Parserr

Similar to Parseur, but provides advanced rule-based analysis instead of focusing on UI

Requirement	Zapier	Parseur	Parserr
1.1 Extraction from structured data	●(●)	•	•
1.2 Processing of natural language	○(●)	0	0
1.3 Support for user-defined patterns	●(●)	•	•
1.4 Annotation of extracted data in input	0(0)	0	0
2.1 Integration of external system	●(●)	●	O
2.2 Multi-provider support	●(●)	lacksquare	lacksquare
2.3 Updates through third party system	O(O)	0	0
2.4 Task-mail-linkage	O(O)	0	0
3 Open source license	0(0)	0	0

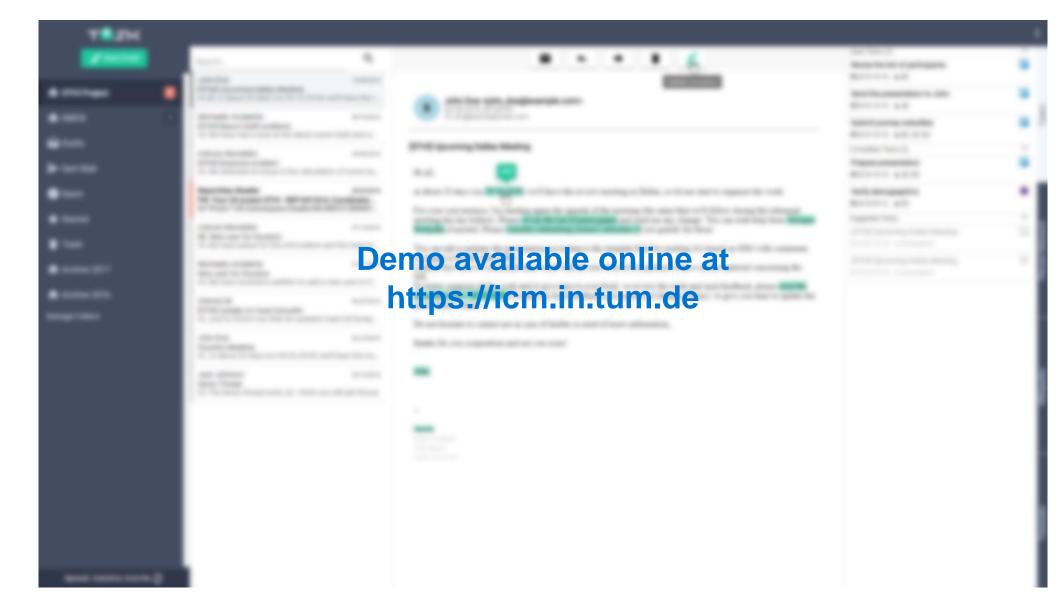


		Information Extraction (R1)			Third Party Integration (R2)				Open		
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Established Mail Clients	Thunderbird (+Plugins)	$\bigcirc$ ( $\bigcirc$ )	$\bigcirc$ ( $\bigcirc$ )	$\bigcirc$ ( $\bigcirc$ )	$\bigcirc$ ( $\bigcirc$ )	$\bigcirc$ ( $\bigcirc$ )	$\bigcirc$ ( $ullet$ )	$\bigcirc$ ( $\bigcirc$ )	$\bigcirc$ ( $\bigcirc$ )	● (●)	www.thunderbird.net
	Gmail (+Integrations)	$igodoldsymbol{igo$	$igodoldsymbol{igodoldsymbol{eta}}(igodoldsymbol{eta})$	$\bigcirc$ ( $\bigcirc$ )	$\bigcirc$ ( $\bigcirc$ )	$\bigcirc$ ( $\bigcirc$ )	$\bigcirc$ ( $ullet$ )	$\bigcirc$ ( $ullet$ )	$\mathbf{O}\left(\mathbf{O} ight)$	$\bigcirc$ ( $\bigcirc$ )	mail.google.com/mail
<b>T</b>	Newton	0	0	0	0	O	•	•	O	0	newtonhq.com
Emergent Mail Clients	hiri	0	0	0	0	0	0	0	•	0	www.hiri.com
	Mailbird	0	0	0	$\bigcirc$	•	•	•	0	0	www.getmailbird.com
Enterprise	Zoho One	0	0	0	0		•	igodot	0	0	www.zoho.com/mail
Management	Pega Platform	•	•	•	0	0	0	0	0	0	www.pega.com
Platforms	Asana	0	0	0	0	•	•	•	0	0	asana.com
Automation Platforms	Zapier (+Integrations)	$igodoldsymbol{igo$	$\bigcirc$ ( $ullet$ )	$igodoldsymbol{igodoldsymbol{eta}}(igodoldsymbol{eta})$	$\bigcirc$ ( $\bigcirc$ )	● (●)	$igodoldsymbol{igodoldsymbol{eta}}(igodoldsymbol{eta})$	$\bigcirc$ ( $\bigcirc$ )	$\bigcirc$ ( $\bigcirc$ )	$\bigcirc$ ( $\bigcirc$ )	zapier.com
	Parseur	●	0	•	0	0	•	0	0	0	parseur.com
	Parserr	•	0	•	0	O	•	0	0	0	parserr.com
Intelligent C	ontextual Mail (ICM)	•	•	•	•	•	•	•	•	•	icm.in.tum.de

*Legend:*  $\bullet$  = *completely supported,*  $\bullet$  = *partly supported,*  $\bigcirc$  = *not supported* 

### Proposed Solution – Intelligent Contextual Mail





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Project 1	John Doe 1 [STHI] Upcoming Dallas Meeting Hi all, in about 20 days (on 29.10.2018) we'll hav	0/08/2018 e the r
)X 3	[STHI] Report draft problems	09/15/2018
s Mail	Hi, We have had a look at the latest report draft a Antonio Mondelez [STHI] timezone problem Hi, We detected an issue in the calculation of son	09/06/2018
n	Maximilian Mueller FW: Your US project STHI - REP-54123-6; Coordin fyi *From:* US Commission [mailto:NO-REPLY-GR	
ed h	Antonio Mondelez o RE: New user for Houston Hi, We have asked for this information and the ne	07/12/2018 eed to
ive 2017	Michaelio Andalerte New user for Houston Hi, We have received a petition to add a new use	7/11/2018 r to H
ive 2016 olders	Antonio M. [STHI] Update on Case1@Austin Hi, Just to inform you that we updated Case1@T	04/27/2018 arraq
	John Doe o Houston Meeting Hi , in about 20 days (on 05.03.2018) we'll have t	2/14/2018 the rev
	Jack Johnson o Demo Thread	02/10/2018

Demo Thread Hi, The demo thread looks ok. I think you will get throug John Doe <john\_doe@example.com>

Oct 08, 2018, 4:47:45 PM To: sthi@exampledomain.com

#### [STHI] Upcoming Dallas Meeting

В

Hi all.



in about 20 days (on  $\frac{29.10,2018}{5}$ ) we'll have the review meeting in Dallas, so let me start to organize the work.

For your convenience, I'm sending again the agenda of the meeting (the same that we'll follow during the rehearsal meeting the day before). Please revise the list of participants and send me any change. You can seek help from Georges Prettjohn if needed. Please consider submitting journey subsidies if you qualify for those.

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thanks for you cooperation and see you soon!

John



Open Tasks (3)  $\sim$ Revise the list of participants ■2018-10-18 ▲ ES Send the presentation to John 🗎 2018-10-18 😩 JB Submit journey subsidies ■2018-10-18 ▲ ES JB SW Completed Tasks (2)  $\sim$ Prepare presentation ₫2018-10-18 💄 JB SW Verify demographics Ð ■2018-09-12 ▲ FM  $\sim$ Suggested Tasks erson Networ [STHI] Upcoming Dallas Meeting  $\oplus$ [STHI] Upcoming Dallas Meeting *⊟2018-10-18* **⊥** Unassigned

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Archive 2017

Archive 2016

Manage Folders

Sent Mail

Email	Search	Q
1	John Doe [STHI] Upcoming Dallas Meeting Hi all, in about 20 days (on 29.10.2018) we'll h	10/08/2018 ave the r
3	Michaelio Andalerte [STHI] Report draft problems Hi, We have had a look at the latest report draf	09/15/2018 ft and w
	Antonio Mondelez [STHI] timezone problem Hi, We detected an issue in the calculation of s	09/06/2018 some du
	Maximilian Mueller FW: Your US project STHI - REP-54123-6; Coor fyi *From:* US Commission [mailto:NO-REPLY-	
	Antonio Mondelez RE: New user for Houston Hi, We have asked for this information and the	07/12/2018 e need to
	Michaelio Andalerte New user for Houston Hi, We have received a petition to add a new u	07/11/2018 ser to H
	Antonio M. [STHI] Update on Case1@Austin Hi, Just to inform you that we updated Case1@	04/27/2018 @Tarraq
	John Doe Houston Meeting Hi , in about 20 days (on 05.03.2018) we'll hav	02/14/2018 e the rev
	Jack Johnson Demo Thread Hi, The demo thread looks ok. I think you will c	02/10/2018 get throug

**Folder List** 

**E-Mail List** 

 $\sim$ •

John Doe <john\_doe@example.com> Oct 08, 2018, 4:47:45 PM To: sthi@exampledomain.com В

#### [STHI] Upcoming Dallas Meeting



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thanks for you cooperation and see you soon!

John

Hi all,

John Doe

**Detail View** 

Open Tasks (3)	^
Revise the list of participants	
■2018-10-18 🛓 ES	
Send the presentation to John	
<b>⊟</b> 2018-10-18 ≜ JB	
Submit journey subsidies	
⊟2018-10-18 ≗ ES JB SW	
Completed Tasks (2)	^
Prepare presentation	
₫2018-10-18 🛓 JB SW	
Verify demographics	•
■2018-09-12 <b>±</b> FM	
Suggested Tasks	^
[STHI] Upcoming Dallas Meeting	
1 2018-10-18 ≗ Unassigned	
[STHI] Upcoming Dallas Meeting	din.

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Project 1	John Doe [STHI] Upcoming Dallas Meeting Hi all, in about 20 days (on 29.10.2018) we'll h	10/08/2018 ave the r
Х 3	Michaelio Andalerte [STHI] Report draft problems Hi, We have had a look at the latest report drai	09/15/2018 ft and w
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	John Doe Houston Meeting Hi , in about 20 days (on 05.03.2018) we'll hav	02/14/2018 re the rev
	Jack Johnson	02/10/2018

Demo Thread Hi, The demo thread looks ok. I think you will get throug Highlight Anotation

#### John Doe <john\_doe@example.com> Oct 08, 2018, 4:47:45 PM To: sthi@exampledomain.com Conversation-Task-Linkage

#### [STHI] Upcoming Dallas Meeting

В

John

John Doe



For your convenience, I'm sending again the agenda of the meeting (the same that we'll follow during the rehearsal meeting the day before). Please revise the list of participants and send me any change. You can seek help from Georges Prettjohn if needed. Please consider submitting journey subsidies if you qualify for those.

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thanks for you cooperation and see you soon!

#### **Highlighted Annotations in HTML Mail**

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**Task Suggestions** 

<u> нг 🛛 т</u>						
		Search	Monitoring Prescription (Systolic/Diastolic Blood Pressure) X	Task Title	Open Taxics (2) Revise the last of participants	0
		John Doe ISTHE Upcoming Dallas Meeting	Context 🗸	Task Context		
THE Project	-	H all, in about 20 days (on 29 10 2018) we	Metadata 🗸 🗸	Task Metadata	and the presentation to John	
	-	Michaelio Andalerte ISTHE Report draft problems	Content	Task Content	Submit Journey subsidies	0
	_	Hi, We have had a look at the latest report Antonio Mondelez	Measure type Systolic/Diastolic Blood Pressure	(provider-spec	cific)	
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		Antonio Mondelez	Start date 2018-10-03	help from Georges	Suggester Tasks [0714] Upcoming Dallas Meeting	0
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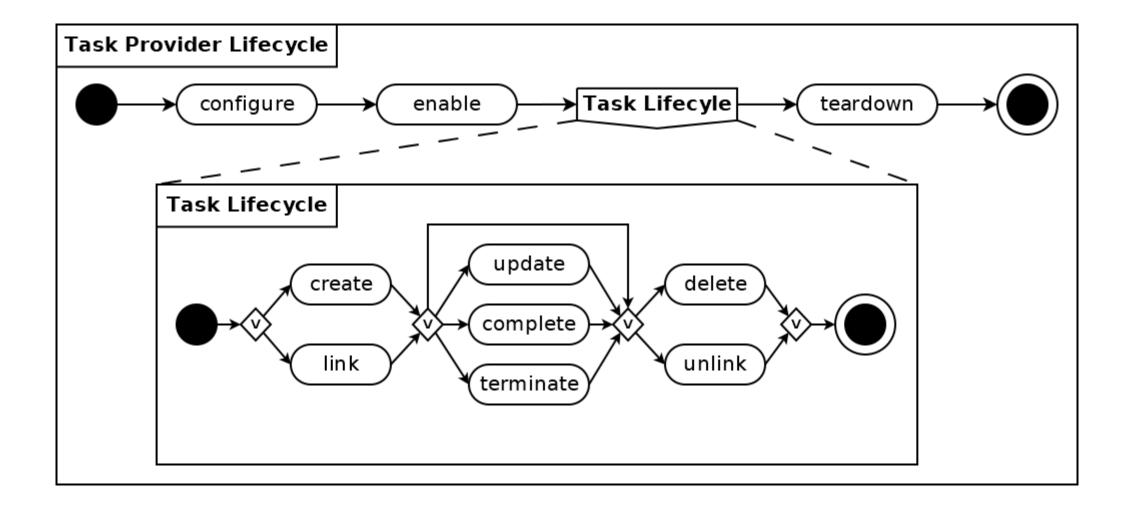
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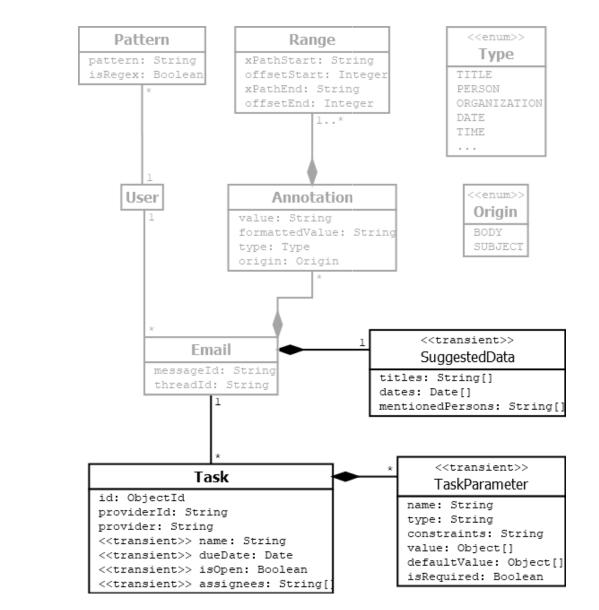
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### Generic Task and Task Provider Lifecycle





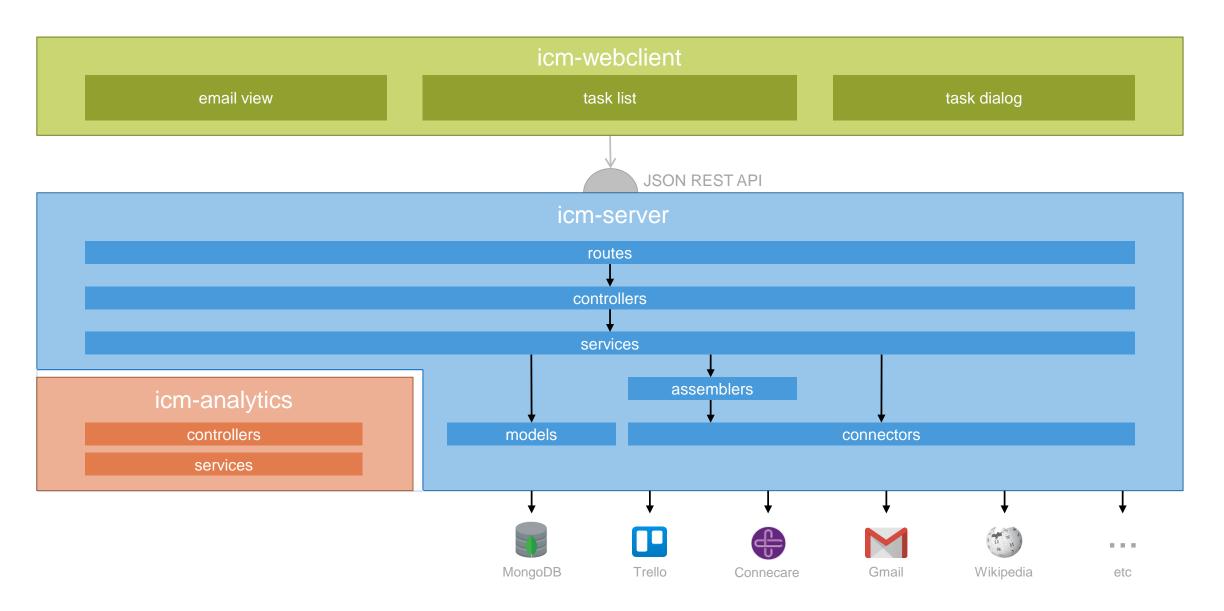
## **UML Class Diagram**



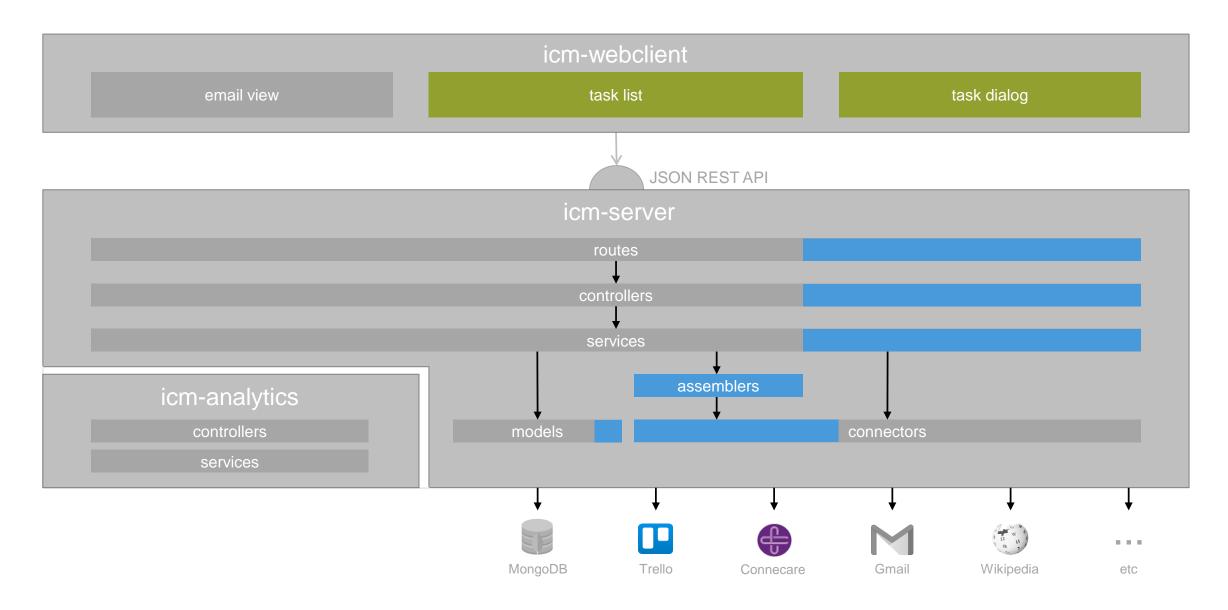
#### **Existing Classes**

(Re-)Implemented Classes

## Architecture Overview



## Architecture Overview – Main Contribution



## **Initial Research Goals**

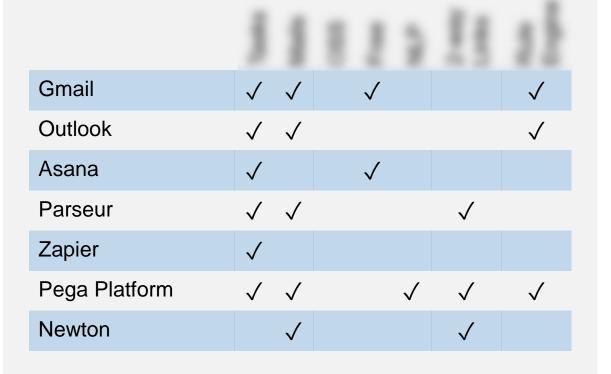


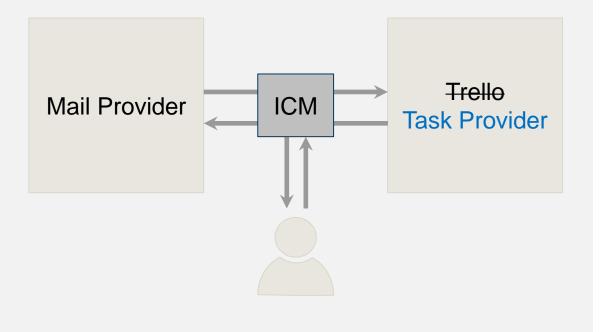
### Goal 1

Compare the integration capabilities of existing solutions for email and task management according to a set of relevant characteristics.

### Goal 2

Generify ICM's task management integration to support multiple task providers and provide a proof of concept by integrating Connecare.





### Conclusion

- Identification of main requirements for a mail client with contextual task support
- Existing tools fulfill only some of the requirements
- ICM manages to do this ...
  - ... by providing seamless integration between mail client and task management tool
  - ... by identifying and suggesting relevant information when creating or editing a task
  - ... by enabling users to improve the suggestions using personalized patterns
  - ... while maintaining and extensible architecture
  - ... but is only a prototype that needs additional effort for productive use (general stabilization, improved error handling)

Paper submitted to ACM IUI 2019 with minor modifications (Conference on Intelligent User Interfaces)

# **TLM** sebis

B.Sc. Simon Bönisch

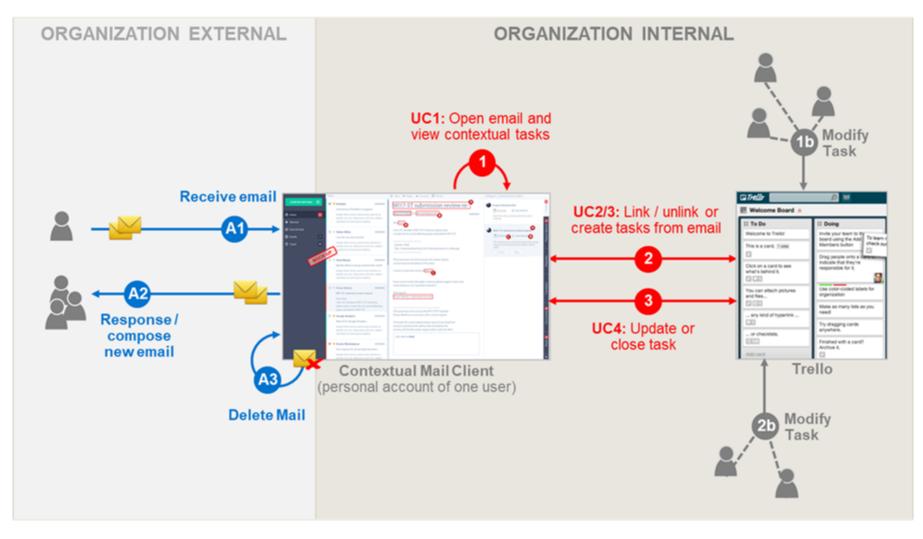
Technische Universität München Faculty of Informatics Chair of Software Engineering for Business Information Systems

Boltzmannstraße 3 85748 Garching bei München

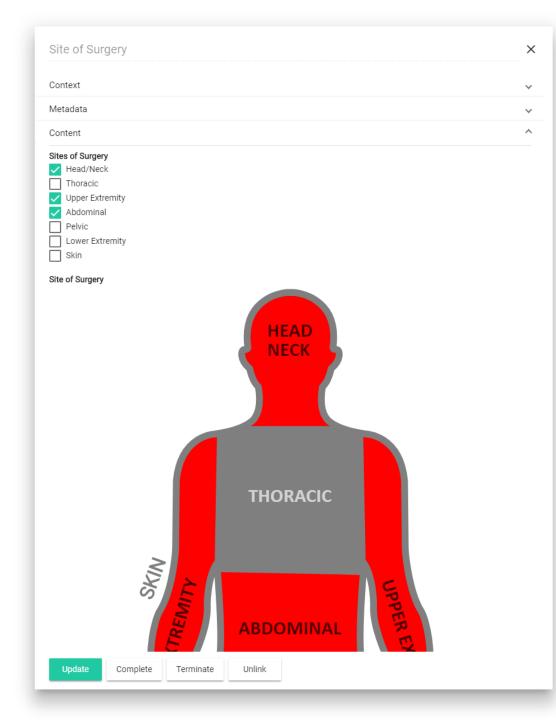
ga34toz@mytum.de wwwmatthes.in.tum.de



# Backup



Basic email actions are colored in blue. Use cases are colored in red, optional steps are colored in gray.



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**STHI Project** 

Drafts

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Trash

Archive 2017

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Sent Mail

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3	Michaelio Andalerte [STHI] Report draft problems	09/15/2018
	Hi, We have had a look at the latest report draf	t and w
	Antonio Mondelez [STHI] timezone problem	09/06/2018
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	Antonio Mondelez RE: New user for Houston	07/12/2018
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,	Michaelio Andalerte	07/11/2018
	New user for Houston Hi, We have received a petition to add a new us	ser to H
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	[STHI] Update on Case1@Austin Hi, Just to inform you that we updated Case1@	DTarraq
	John Doe Houston Meeting	02/14/2018
	Hi , in about 20 days (on 05.03.2018) we'll have	e the rev
	Jack Johnson Demo Thread	02/10/2018
	Hi, The demo thread looks ok. I think you will o	et throug

Highlight Ann

John Doe <john\_doe@example.com> Oct 08, 2018, 4:47:45 PM To: sthi@exampledomain.com

#### [STHI] Upcoming Dallas Meeting

В

Hi all.



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Do not hesitate to contact me in case of doubts or need of more information,

thanks for you cooperation and see you soon!

John

---John Doe

> oject Coordinator JM, Munich 0 80 123 456 780

Search for contacts... Georges Prettjohn

#### L Dr. med. Georges Prettjohn

Associate Professor | Balistreri and Sons | Sales

Dr. Dr. Francklin Havenhand Purdy LLC

Gui Le Hucquet Koss-Turner

#### Jamesy George No company details

No company details

Dr. Adrea Cadalleder Schamberger-Goodwin

Prof. Dr. Whitney Golborne Breitenberg, Osinski and Hermann

Prof. Dr. Dr. h. c. Wesley Anan No company information available

#### George Fearnyhough

Operator

Lilli Smallthwaite Hand-Emmerich

Show more... (7)

Dr. Rasla Keilloh No company information available

Prof. Elmer Derle No company information available

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#### Dr. Dr. Georges Bundey Recruiting Manager

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Deanna Lynas No company information available

Emiline Sture No company information available

Prof. Dr. Dr. h. c. Wesley Anan No company information available

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**STHI Project** 

INBOX

Drafts

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Archive 2017

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Sent Mail

Email	Search	Q
	John Doe [STHI] Upcoming Dallas Meeting	10/08/2018
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	John Doe Houston Meeting Hi , in about 20 days (on 05.03.2018) we'll hav	02/14/2018 ve the rev
	Jack Johnson Demo Thread Hi, The demo thread looks ok. I think you will (	02/10/2018 get throug

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#### B John Doe <john\_doe@example.com> Oct 08, 2018, 4:47:45 PM To: sthi@exampledomain.com

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thanks for you cooperation and see you soon!



Hi all.

---John Doe

0 80 123 456 780

Search Wikipedia... Systolic blood pressure

Blood pressure (BP) is the pressure of circulating blood on the walls of blood vessels. Used without further specification, "blood pressure" usually refers to the pressure in large arteries of the systemic circulation. Blood pressure is usually expressed in terms of the systolic pressure (maximum during one heart beat) over diastolic pressure (minimum in between two heart beats) and is measured in millimeters of mercury (mmHg), above the surrounding atmospheric pressure.

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Blood pressure is one of the vital signs, along with respiratory rate, heart rate, oxygen saturation, and body temperature. Normal resting blood pressure in an adult is approximately 120 millimetres of mercury (16 kPa) systolic, and 80 millimetres of mercury (11 kPa) diastolic, abbreviated "120/80 mmHg".

Traditionally, blood pressure was measured noninvasively using a mercury-tube sphygmomanometer, or an aneroid gauge, which is still generally considered to be the gold standard of accuracy for auscultatory readings. More recently other semi-automated methods have become common, largely due to concerns about potential mercury toxicity, although cost and ease of use have also influenced this trend. Early automated alternatives to mercury-tube sphygmomanometers were often seriously inaccurate, but validated devices allow for an average difference between two standardized reading methods of 5 mm Hg or less and a standard deviation of less than 8 mm Hg.

Blood pressure is influenced by cardiac output, total peripheral resistance and arterial stiffness and varies depending on situation, emotional state, activity, and relative health/disease states. In the short term, blood pressure is regulated by baroreceptors which act via the brain to influence nervous and endocrine systems.

Blood pressure that is low is called hypotension, and pressure that is consistently high is hypertension. Both have many causes and may be of sudden onset or of long duration. Long-term hypertension is a risk factor for many diseases, including heart disease, stroke and kidney failure. Long-term hypertension is more common than long-term hypotension, which often goes undetected because of infrequent monitoring and the absence of symptoms.

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1) Spam	Maximilian Mueller 08/20/2018 FW: Your US project STHI - REP-54123-6; Coordinator fvi *From:* US Commission [mailto:NO-REPLY-GRANT
★ Starred	Antonio Mondelez 07/12/2018 RE: New user for Houston Hi, We have asked for this information and the need to
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♠ Archive 2016 Manage Folders	Antonio M. 04/27/2018 [STHI] Update on Case1@Austin Hi, Just to inform you that we updated Case1@Tarraq
	John Doe 02/14/2018 Houston Meeting Hi , in about 20 days (on 05.03.2018) we'll have the rev
	Jack Johnson 02/10/2018 Demo Thread Hi, The demo thread looks ok. I think you will get throug

 $\sim$ → 1 • ighlight Anno John Doe <john\_doe@example.com> Oct 08, 2018, 4:47:45 PM

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To: sthi@exampledomain.com

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